

- Dream Kitchens can be your one-stop shop for all of the products you need to complete your kitchen, bath, office, family room or In-law quarters.
- Dream Kitchens is a team of people, if you have a question or concern, there is an entire staff of people with the ability to help you.

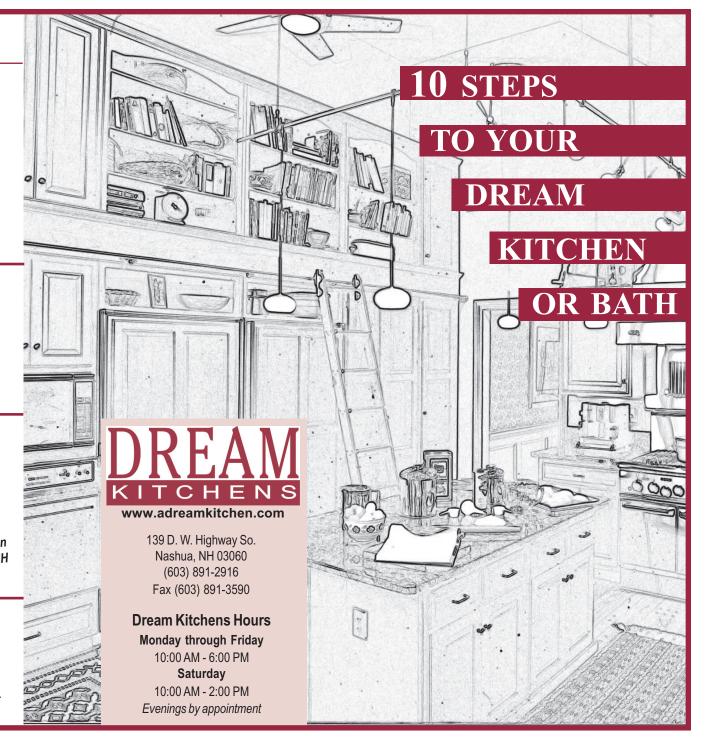
I wanted a contemporary kitchen with a warm feel, and Dream Kitchens was the only firm with the creativity (and product line) to make it happen. Dream Kitchens offered an extremely collaborative and professional environment, and it was a real pleasure working with you. Jeanne Abmayr

Westford, MA

Your clever and creative design transformed our cookie-cutter condo space into a custom kitchen with traditional appeal and contemporary convenience. The installation of our kitchen was performed expertly and on schedule. Following installation, any finishing touches were resolved John & Nancy Ackermann responsively. Nashua, NH

We love our new kitchen. You did a tremendous job! You custom made our kitchen to suit our personal needs. Thanks for making a dream kitchen a reality.

Edward & Donna Galotta **Dunstable MA**



1. Visit our showroom & meet our Designers

- See different styles of cabinets, features, and layouts.
- Evaluate creativity of kitchen and bath displays and kitchens we have designed.
- Schedule a consultation with one of our designers to review your plans.

2. Free consultation (approx. 2 hours) Designer fills out a Client Profile to prioritize your needs

- Designer offers suggestions to make your kitchen more efficient and attractive, based on information from the client profile
- Choose to continue with our Dream Design Retainer Program.
- Schedule appointment to review kitchen analysis packet.

3. Design analysis meeting (2-3 hours)

- Review kitchen analysis packet showing perspectives of design options, for one or more layouts.
- This packet also contains cabinetry brochures and countertop information, warranty information, and referral letters.
- Discuss the layouts to determine which you prefer, and if any changes are needed.
- Schedule a Redesign Meeting.





4. Redesign Meeting / Builder Contractor

- · Presentation of design and pricing.
- Have a meeting with designer and builder. Give them details to complete the project.
- · Approve final proposal and pricing.
- · Schedule finalization meeting.

5. Finalization Meeting

- Detailed review of every aspect of your project.
- Receive your job package, including two sets of prints and sales agreement.
- Discuss delivery and completion date.
- 50% deposit is due.
- Sign on with contractor if you haven t already.
 There s lots of work to do before your kitchen or bath delivers.

6. Meet with Contractor and Designer

- Review all details of plans.
- Walk jobsite to verify final measurements of actual framing.

7. Finalize time table

 Roughly 2 weeks prior to delivery, we send a letter to you to confirm delivery details.

8. Delivery

- We call you the day before to coordinate actual delivery time AM or PM.
- Delivery/inspection of cabinets.
- 50% balance is due.
- Expect a call from your installer to introduce himself and confirm start time.

9. Installation

- Installer does pre-install work of laying out design, finding studs, and centerlines.
- Installer begins hanging cabinetry.
- · Countertops are templated.
- Generally, countertops are delivered within 3 weeks.
- Designer and Service Manager visit the job site to ensure a smooth installation.

10. Project Completion

Enjoy your beautiful, new Dream kitchen!



